

WARRANTY TERMS AND CONDITIONS

Alzone Solar Mounting Kits are warranted to be free from defects in workmanship for a period of 20 years from purchase. This warranty is limited to the original purchaser in the original installation location.

Alzone components are warranted to be free from cracking or peeling of the anodized finish under normal climatic conditions for a period of 7 years from the date of purchase by the original purchase. Any corrosive conditions, corrosive cleaning products or residue deposited on the anodising finish will void this warranty as it applies to the Aluminum finish.

Damage to Alzone components that may occur during installation, storage or transportation is not covered under warranty. Modification, repair, installation in corrosive or unsuitable environment or incorrect assembly may also void the warranty.

The finish warranty does not cover fading and is VOID if the practices specified by AAMA 609 & 610-02 – “Cleaning and Maintenance for Architecturally Finished Aluminum” (www.aamanet.org) are not followed by the purchaser

This warranty does not apply to any Alzone Solar Mounting Kits or components which in the judgment of Alzone Pty Ltd has been subject to misuse, neglect or accident or which has been damaged through abuse, alteration, improper installation or application, or negligence in use, storage, transportation or handling, or repaired by anyone other than Alzone Pty Ltd.

The warranty does not cover any transportation costs for return of Alzone Solar Mounting Kits or components or for reshipment of any repaired Alzone equipment, or costs associated with installation, removal or reinstallation of Alzone Solar Mounting Kits or components.

Warranty Limitations

Alzone Pty Ltd shall have no responsibility for damage to person or property or other loss or injury resulting from defect in Alzone Solar Mounting Kits or components or from improper use or installation.

Under no circumstances will Alzone Pty Ltd be liable for any incidental or consequential damage. Any warranties implied by law, including those of merchantability and fitness for a particular purpose are hereby expressly disclaimed. The maximum liability of Alzone Pty Ltd is limited to the purchase price of the Alzone Solar Mounting Kits and components. This warranty is in lieu of all other warranties, expressed or implied. The purchaser's exclusive remedy shall be only as stated herein.

Obtaining Warranty Performance

Alzone Pty Ltd will not accept the return of any Alzone Solar Mounting Kits or components unless Alzone Pty Ltd has given prior written authorization in the form of an issued Return Material Authorization (RMA). To obtain an RMA number please contact:

ARRID Power Pty Ltd

P.O. Box 82

Welshpool W.A. 6986

Ph: 1300 663 563 Fax: 08 9258 7756